

GDS TECHNOLOGIES LTD

QUALITY POLICY STATEMENT

ISSUE: 4

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APPROVED BY:

S. UTLEY

REVIEWED:

14 Monthly In the Management Meeting

A copy of the quality policy has been issued to all members of the company. All new employees will receive a copy and explanation of the quality policy as part of their induction.

It is the policy of the organisation to provide a range of services, which meet the requirements of its customers and quality standard parameters, and that programmes are maintained on schedule at the agreed price. All work is carried out in a cost effective and timely manner, and in accordance with the highest professional standards aiming for continual improvement and customer satisfaction through the involvement and participation of all levels of management, staff and other interested parties in the consideration of the risks and opportunities that can affect the conformity of a product and enhance the service provided.

A policy for quality conforming to the requirements of ISO 9001:2015 / ISO 80079-34:2011 has been established to ensure that it: -

- Is appropriate to the purpose of the company, the requirements of the customer and the needs of other interested parties
- Includes a commitment to meeting requirements and to continual improvement
- Has the resources needed and the contribution of suppliers and partners
- Provides a framework for establishing and reviewing quality objectives
- Demonstrates top management commitment and ensures the quality objectives are communicated, understood and implemented at appropriate levels of the company
- Is regularly reviewed at the management review meeting for suitability and effectiveness addressing the risks and opportunities for continual improvement and enhanced customer satisfaction.

Being a small but highly efficient and quality cost conscious company, and due to its size, a number of personnel have a dual role to carry out within its many aspects and functions. It is, however, company policy that this dual role shall not deter, in any manner, personnel from their prime objective to focus on customer service through an adequately controlled quality management system. The initial function of all management and employees shall be the maintenance of this objective.

Top management is ultimately responsible for making balanced judgements, assessing the significance of variations in this sphere and taking decisions. In arriving at such decisions, the quality and personal integrity of staff are of fundamental importance. In this context, all effort is made to ensure that each person in the company understands that quality assurance is important to their future, know how they can assist in the effectiveness and improvement of the quality management system and are stimulated and encouraged to do so.

This policy is approved by the undersigned and is supported by all the levels of management within the company. All personnel shall be guided by the contents of the quality management system and no deviation from the methods and procedures set down shall be permitted.

The company will take all practical steps to ensure that potential hazards and risks to the environment are identified and that suitable and effective preventative actions and control measures are implemented. All employees will be provided with the necessary resources, equipment, information, instruction and training to fulfill the requirements of this policy.

This policy is approved by the undersigned and is supported by all the levels of management within the company. All personnel shall be guided by the contents of the environmental management system and no deviation from the methods and procedures set down shall be permitted.

Name: Mr Steven Utley**Position: Managing Director****Signed** **Date: 8-8-2022**